

- The City needs to restore streets, improve street drainage, trim trees, provide more streetlights, and update the fire hydrants. Sidewalks are broken because of tree roots. Also, some trees are pushing the electric wires up because they are too tall. Police, Fire, and EMS services are fine.
- On question #2 on the survey, my house was broken into while I was on vacation about two years ago and over \$2,000 of goods were stolen. I am still not over it. On question #4, I am 79-years old and retired and unable to volunteer. In this area, the side streets are littered with trash, cars are parked on lawns, and houses are neglected. My neighbors will not remove a dangerous tree. I am considering moving for one reason, and only one reason, my neglected neighborhood.
- Please remark the turning lane at I-94 and Chene. Until 1984 it was two turning lanes, then it was remarked to only one lane.
- Bus drivers have bad attitudes, especially when I am trying to get to work. It's really hard for me to say anything nice about Detroit, considering I brought my children here and they got killed in a hit-and-run incident. This accident was because of poor street lighting and the traffic signals not working properly.
- The City of Detroit needs improvement, such as business owners who should keep up their property inside and out. They should be fined for trash being left around their businesses, having unclean and nasty looking businesses, or not cutting their grass, etc. The City should also fine schools and homeowners who do not take care of their properties. The City should also take care of the trees that line the streets, and demolish vacant and old buildings. Also, Belle Isle needs to be beautiful again. The City should help the homeless and have more food and medical supplies for their needs. Give aid to those who need help. Have recreation programs and classes for Detroit kids and young adults.
- We have seen the neighborhood police officer once at church, once at the school, and nowhere else this year. The poor maintenance and condition of west Fort Street has busted our tire rims, our tires and the front-end parts on our cars. As for road salt being applied on our streets, it does not exist. Living down the street from the salt mines, we do not get any applied. We see it being hauled out to other places.
- The Wayne County Register of Deeds told me if I maintained the lot next to me I could buy it for \$50. I kept it cleaned for two and a half years, and after going to their offices on five occasions, they tell me I can't have it. I will not clean it anymore.
- The City doesn't have enough police patrolmen on duty, and as soon as any area is cleaned up, the young people throw trash right back on the street again. I don't know about the buses. I don't use them, but I see them all the time. The City is filthy and dirty, the chuckholes where I live are terrible, being five to ten inches deep. I went to Belle Isle four years ago and it took me four hours to get off the island.
- Many programs mentioned on the survey were unheard of. The city is filthy. Cleaning the streets needs to be implemented. Community policing depends on where you live as some communities get better service.

- Shame, shame, shame. This City is in bad shape as the City did away with the Sixth precinct. This city lets criminals prosper. There is no response to 911 calls from my house. We have to be able to fend for ourselves. This is a filthy place to live as trash is all over the streets. Kids are allowed to harass their neighbors and are allowed to buy and sell drugs. If you're poor, too bad. Just pay your taxes. Shame.
- Our streets were repaved recently, but at the ends of the streets there are big potholes. If you're going to repave the streets, why not finish the job? This causes a lot of damage to our cars.
- I am presently in the process of contemplating moving back to your fair city. I have a home in Detroit that is under construction. I have been working on it for almost two years now, and during these two years attempting to get certain things done in the area has been very discouraging. I always get the impression from city workers that they don't take their jobs seriously. It's as though, "no one wants to work", but "everyone wants to get paid". I am currently a resident of Macomb County, and I would like to see the area surrounding my property to become beautiful again.
- I have lived in Detroit for twelve years and the streets are bad, the lighting is bad, and it's a very nasty place to live. However, garbage pickup is fair. What I see on the day of pickup is that they only pick up half of the trash. There is no one to pick up after the pickup men. The grass in the lots grows as tall as you are, and when you call certain places about your area, they want you to do their work for them. I think if you call in to be a good person, they act like you are the wrong person. People that work for the City need to be checked, as I have arrived home to find City workers parked in our alley.
- It would be helpful if bulk pickup were twice a month in peak seasons. Also, Gleason Street from Fort Street to Bassett Street is in desperate need of repair and policing.
- The City needs to clean the streets when snow falls. I cannot drive down my street as kids walk and play in the streets, instead of on the sidewalks. We don't need sidewalks if no one walks on them.
- The City never trimmed the trees that they planted. Also, City workers have done a poor job fixing our streets and sidewalks, due to the trees that the City planted. We have reported the fact that the sidewalk in front of our house has been in need of repair for eight years, and it hasn't been corrected. It took about eight years to get the City to fix the apron of the driveway where the water drain is. The flooding caused the street and apron of our driveway to sink. When they did attempt to fix it they put old blacktop down and it got all over our shoes, and it wasn't rolled out. Now that they are done with their work, our street is cracked and broken and has caved in since last winter. We are located between Marin and Pembroke.
- I have lived in the City for six years, and each summer I have called the city sidewalk commission to repair my sidewalk. There are two elementary schools on my street and small children and adults must walk on the broken and cracked sidewalk. This is very dangerous in the wintertime because you can not melt ice that is on mud. This matter is a City problem. When will it finally be resolved?
- I would like to see the burned out and empty buildings torn down because they are dangerous and an eyesore. Also, the tree on our street has not been trimmed in the last two years and you can't see very well up or down the street.

- The City of Detroit is in dire need of a rail system. They also need to improve the bus system by increasing the number of buses, and by decreasing the time between stops. The Public Lighting Department should increase the number of streetlights on major and residential streets, as well as in the alleys to the level of Chicago, Illinois. We also need to have snow removed on every street starting at four to five inches, as well as salt applied to the streets.
- Since I am retired, I don't use bus transportation to get to work. Also, I drive my own car to cultural events, etc. When I had problems with a drug addict who lived three houses away from me the police were very responsive to my calls. The police told me to call anytime and they would be there for me. The "boys in blue" are great! Illegal dumping is a problem in my area. In fact, someone dumped building material behind my garage, which I didn't know about. I got a ticket, which I paid, plus I had to get relatives to help me clean up the alley. Since I'm a senior citizen, this was a hardship. I think the city should review their illegal dumping policy and not punish the innocent victims of this crime.
- The City needs to work on cleaning the alleys.
- I love Detroit, but I have a problem with the litter in and around the City. I would like to see it mandatory for neighborhood stores to keep their surroundings clean daily. Also, some areas should never have the streetlights not working.
- Many streets are in need of repair from Shaefer Road to Outer Drive.
- Belle Isle is very safe during the day, but is very unsafe at night. I would like to ride the buses but the schedules are insufficient and not followed, plus I feel unsafe on city buses. Keeping the streets in the downtown and the Casino areas clean is not enough. The rest of the City is trashed and is horrible. Regarding drug usage in the City, just saying "No" is not enough, and it doesn't work. We need better after school activities, better day care, more stimulating education and most of all better legitimate work and career opportunities for our youth.
- The people who work for the City of Detroit are very rude and unhelpful. The City of Detroit has too many drugs and gangs. We need more housing and more home improvement loans. The Recreation Department has informed me that the City of Detroit has promised money for home improvement, but it hasn't received any money for low-income citizens and seniors. I have observed city workers slack all day, but then they get overtime to work additional hours. Also, vacant lots don't get cleaned and the grass is cut only once a year.
- The City of Detroit should listen to the complaints of their citizens. The City of Detroit needs to make residents keep up their property and they should be fined if they fail to do so. This should apply to businesses as well as homeowners.
- How can we get impromptu dumps cleaned up, broken glass cleared off of roads and sidewalks, and abandoned cars towed?
- We need more officers to protect the streets and we need to clean the streets. We have a lot of serious homeowners and it's not their job. Thank you.

- The quality of my neighborhood has improved due to new neighbors moving in and fixing up the houses and surroundings. We met the neighborhood officer at the elementary school at the beginning of the year. That was the last time we saw him. My family and friends have experienced busted rims, tires, front end parts and fallen cement from the viaducts on west Fort Street. The road condition here is seriously treacherous. Something should be done besides the terrible patch jobs.
- I am in law enforcement, therefore, I am on the streets and in the neighborhoods almost everyday. I am a new homeowner in the city. I have noticed that the streets are not maintained. If the local recreational center does offer services, I have no idea what they are or where the local center is located. I am tired of doing home calls in neighborhoods that have vacant houses. Belle Isle could be a wonderful place to attend activities if the City charged a fee and added more recreational services. I am the wrong person to survey because I am unhappy about a lot of other services in Detroit and will be selling my home in two years. I will be moving to the suburbs.
- The City of Detroit has made some great improvements, however, I would like to be as proud of my City services as the people who live in the suburbs. I'm asking that the City officials continue to bring the City of Detroit to the top of it's class in cleanliness, strong sense of safety and may it shine as it once did in the early sixties. What a beautiful city it could be!
- Detroit needs to be a part of a Regional Transit Authority which would operate a multi-model metro public transit system to include rapid transit, improved feeder buses and community transit vehicles. We need better drug enforcement in our neighborhoods. Most city buses in our area pollute the air, a result of poor maintenance. Also, more personnel are needed for maintenance of city parks, trimming trees, etc. Thank you for what you are doing, but let's put more dollars into City services.
- Bulk trash pickup is usually one to three days late. Also, people should be required to put trash in bags or boxes and not tossed everywhere.
- If you would enforce all the small things on the books like keeping commercial property up, no littering, no loitering, no parking on main streets when it is posted. Provide longer times at the parking meters for people to park downtown. Have you ever gone in to the Secretary of State office and returned in just thirty minutes? Bus tickets for students should come back. You are stealing from the poor. Fix Seven Mile road all the way west, not just by I-94. I've grown to hate Detroit and the way it looks. But, you know, you just don't care.
- I never go out after dark. Friends and family never visit because they are afraid to come to my neighborhood. There are so many abandoned, burned out homes and buildings that it looks like a war zone. It angers me that I pay over \$600 a year in city taxes to live like this. As soon as I get my degree, I am moving out.
- Junk cars sit for months on our street. People drop off cars with no license plates or they work on some of the cars or take parts from them. Cars race down our street at speeds that make it sound like a racetrack. You should also send out periodically notices that our bulk pickup is the third Friday of each month. Some people put out bulk trash right after it is picked up and it sits for almost four weeks.

- A lot of things in Detroit, Michigan need a lot of help like streetlights that do not work, cleaning up trash on lots, and repairs to the City streets. Also, tear down houses that have the D (for demolition) on it. There are a lot of crazy people out here. Children need volunteers and parents to watch over them in the morning and after school.
- On my block, I have twelve vacant lots and I have three more houses to be torn down. Can you help save some of these homes?
- Tickets should be given to all residents for not keeping their streets or alleys clean and to those who do not respect other person's property and/or living areas. A response to this report would be appreciated. Thank you, a City resident.
- The alley behind our house needs to be inspected.
- We have lived here seventy-five years, and this neighborhood is the worst it has ever been. The bulk rubbish is picked up the second Thursday of the month, but people put their bulk rubbish out anytime. It then lays there for almost a month for kids and dogs to scatter it everywhere. Please make an ordinance to take care of this problem. We have drug houses in our area, but no place to shop. Our home is getting older, but the taxes are higher.
- We are senior citizens and fortunate to have personal transportation, so we could not comment on public transportation. The weekly garbage collection is consistent. Bulk collection on the other hand is not, as you never know when they will pick it up. Also, residents put their bulk rubbish out days ahead and there are no consequences. There isn't a neighborhood park. The recreation center may have planned programs, but they are not publicized. The potential drug problem in my neighborhood does not seem to be addressed. Neighborhood city hall doesn't take care of problems in the neighborhood. We are senior citizens and are not in the best of health, so we are not able to volunteer.
- I'm having a devil of a time getting an abandoned and dangerous building demolished in my neighborhood. The house is at 1558 Temple. It's a tragedy waiting to happen. The best thing that could be done is to tear this building down immediately. However, dealing with the Department of Public Works is like dealing with a brick wall. Please do my family a favor by inspiring the City of Detroit to do its job and get rid of this dangerous neighborhood eyesore.
- City maintenance of streets, neighborhoods, and buildings is the poorest of any city I've ever seen. I am leaving the State of Michigan because I cannot tolerate the living conditions here.
- Problems are the lack of street maintenance, large potholes, and streets that have not been cleaned in twenty years. Also, abandoned cars sit for months, vacant houses that should be demolished, no street signs, stray animals roaming the streets. Also, very little police presence, and City property is not being maintained.
- I have problems with people putting out bulk rubbish three weeks before the pickup date and loud radios blasting at midnight.

- Overall, I enjoy living in the City of Detroit. If City services improve, this will become a more viable city. Vacant houses must be torn down in a timely manner as they look horrible. Vacant lots must be maintained. If City workers do their job I believe the people would work to take care of their neighborhoods in a better manner. Thank you for the opportunity to voice my opinion. God bless Detroit.
- I would like to see more attention given to tree cutting and trimming. Also, more attention should be given to neighborhoods and abandoned automobiles in our streets and on private property. Also, stop people from dumping trash on the streets, and enforce private property clean up. Enforce property maintenance on both commercial and residential property.
- It makes me sick when people in my neighborhood in southwest Detroit put their bulk garbage out two to three weeks before the pickup date. The area looks like one big garbage dump, and people from the suburbs laugh at us because of this problem. In the suburbs you get a fine for early dumping if you put out your trash early. It's an ugly situation in Detroit, and it is hard to be proud.
- Abandoned and stolen cars are not moved in a timely manner. I was told that there is a thirty-day delay in getting cars moved. Young drug dealers are taking over our streets and neighborhoods. There are not enough police patrols visible in our neighborhood. The property values are decreasing, and property is difficult to sell because of abandoned houses, lots and autos. Playing loud music prevents sleep. I did plan to move out of Detroit, but I had trouble selling my house. Our tax money should be used in the neighborhoods instead of downtown.
- Cut down some of the trees and bushes around vacant lots as individuals hide in them at night, and you can't see them. Individuals buy old houses at a reasonable rate, but take a long time to fix them, you should give them only a certain amount of time to do the necessary repairs. This will help build up the neighborhoods.
- The city should not worry so much about snow removal as there is parking on every major street, and in my neighborhood there is parking on the side streets. With cars parked on the streets, how can you plow these areas? Where would we put our cars in a snow emergency? However, some neighborhoods don't have street parking and these streets could be plowed.
- When garbage is collected weekly, workers drop some of the garbage, and then keep on moving down the street. I would like them to pick up after themselves. I love Belle Isle as it is the most beautiful park in the world.
- It is possible to bring order and a nice environment to the City of Detroit. All that you would need to do is to enforce the laws already on the books. Say what you mean and mean what you say. Follow the example of the suburbs and stop making excuses. Use the services of the meter maids and have them fine those delinquent in snow removal, unmowed grass, untrimmed hedges, abandoned cars on their property, litter on business and private property, etc. I bet that things will improve if you follow this format. Sometimes, people have to be made or forced into cleaning up their act.
- Some areas of Belle Isle are clean, however, the Children's Zoo on October 2, 2001 was filthy. There are three houses on my street that are a danger to children.

- I have lived in several different areas of Detroit, both top notch and run down. I have had hopes for the past few years that things were really going to improve in the inner city. To my dismay, they have not. Please don't make the citizens feel they are wasting their time filling out these surveys. Do something about the responses that you receive. Thank you.
- It took the City four and a half years to come and repair the broken dangerous sidewalk in front of my house. I have called twice about a car blocking an alley in my neighborhood. The first time was six months ago and it still sits there. I get disgusted with the run around from City departments.
- You left out one city department that has a crucial effect in our city and that's the department of Buildings and Safety. Our commercial strips are filthy and the streets and sidewalks are not maintained. The buildings stand abandoned and open to trespass. The boarded up buildings are not maintained properly including the area surrounding the property. The exterior areas have weeds, debris and are just filthy. What is the Building and Safety Department doing?
- The major problem with the monthly bulk pick up is that the operator often leaves a lot of rubbish on the berm or the curb. More attention must be shown in the actual picking up of whatever items are placed for collection. The quality of life in our city could be improved greatly if appropriate city officials demonstrated good leadership in providing services to our citizens. Programs needed for our city include affordable housing, good recreation programs, meaningful demolition schedules, youth improvement programs, adult education programs and skilled trades training.
- The following are my thoughts in improving the City. As for police protection, demolish all corner liquor stores and replace them with free parking lots, demolish all vacant buildings and houses and replace them with neighborhood parks, tennis courts, basketball courts, football fields, benches, bleachers, canopies, and lakes. We need emergency phones in the parks and in the neighborhoods, and we need more recreation centers with activities such as bowling, skating and/or movies.
- We don't go anywhere alone at any time of the day, and we always use the buddy system. We hear gunshots frequently during the night. We don't use public transportation, recreation centers, or the parks anymore. Belle Isle was once our favorite park, but we only drive through it occasionally now. We have maintained the city lot next door for over twenty years, and it is used by disrespectful boys as a football field. They won't use the nearby playgrounds, so we have replaced things as broken windows, a busted fence, etc. We must keep our windows closed because of the loud and foul language. We first learned about the 311 phone system when we called 911 to report a stolen vehicle left in the alley. Trimming of trees was approved on June 18, 2001 and the work was to be done in six to eight weeks, and now it is five months later and nothing has happened. Mayor Archer promised tough law enforcement against neighborhood drug dealers, but it has not happened. We miss shopping in the downtown area.
- I would like to see the streets and freeways cleaned more often.
- I moved to Indian Village and my automobile was stolen the first night. The next month my automobile was vandalized.

- I am a 75 year-old senior citizen, and I have lived in the same house for 57 years. The City does not care about our southwest Detroit neighborhood. There is a lot of cleaning to be done. Michigan Avenue from the City of Dearborn to the downtown area is awful, and gives strangers a bad impression of Detroit.
- Marlowe and Cambridge Streets were recently repaved, but the job was not completed. Along Cambridge Street, on the north side of the street, there is a ditch that needs to be filled in with dirt, grass, gravel, more pavement, or something. Trying to get anyone to do anything about this is somewhat difficult. There were a couple of occasions where there have been disturbances in my neighborhood. Once, I phoned the police at 2:00 a.m. when my neighbors were out fighting in front of my house and no one bothered to come out.
- I am a homeowner, but why can renters have junk trash setting in front of their home for weeks at a time. This does not help the rest of the block look good. Why can't the property owners be billed for this? Thank you.
- Why are there so many vacant/abandoned buildings and lots with overgrown weeds? Why are people allowed to sell drugs daily on Downing Street, between Electric and Liddesdale Streets? Why are prostitutes visible daily on Fort Street, between Outer Drive and Downing Street? Why can't Kemeny Center have the same facilities as Coleman Young Recreation Center? It is my sincere prayer that the next Mayor will be able to resurrect the city as a whole because Detroit is dying. I could write at least two pages on the difficulty of raising an eleven year-old old son in the City.
- I feel that the questions asked on this survey were very up front and understood, but more questions should have been asked concerning drug use and mistreatment of older people and children. I live near Gratiot and State Fair Streets and found out on the computer that there are a lot of child molesters in the neighborhood. I'm very worried about it. Also, finish paving east State Fair, between Gratiot and Schonner Streets.
- Rubbish and garbage line some streets and alleys after the rubbish and garbage has been picked up. The police response time is not the same in every instance, sometimes good and sometimes not so good.
- The City of Detroit is filthy. Our neighborhoods are filled with vacant and burned out buildings. The alleys are filled with stolen cars, discarded trash and crack heads. Michigan Avenue is a haven for prostitutes at any time of the day. Drug addicts roam our streets, stealing anything they can and selling it to visit one of many crack houses that exist in this neighborhood. The City of Detroit is full of blight and is lacking any concern for its citizens. I can't wait to move out of this place.
- Removing garbage cans from the street is not done on many streets, and in some neighborhoods they will sit for two days or so. The grass in vacant lots is not cut often enough. Street drains should be cleaned more often or they cause flooding when they are plugged. Alleys are not maintained in this area and weeds and trees are growing wild. Vacant and burned houses are left standing for long periods of time, and are a danger to residents.
- Our leadership is terrible. We need to make our citizens more responsible for the upkeep of their property. While our police are patrolling the street, let them issue tickets for unkempt property. Let's take those who don't pay their tickets out to the streets with a broom and a shovel, and have them clean the streets. Signed, a loyal citizen.